

Alvin Animal Clinic August Newsletter

Greetings!

Greetings, Alvin Animal Clinic friends and family! Dr. Hoffpaur is now at home celebrating her time with her new daughter, Fiona who was born on July 30th. Please join us in celebrating her new addition. While she is out, we are continuing to work with our relief veterinarians. One of them, Dr. Zoo, has worked with us many times in the past so several of you may be very familiar with her already. Dr. West also continues to have her regular schedule at the clinic and will be available for all of our regular clients. Remember to let us know about your experiences with any veterinarians we have working at the clinic so we know whether or not they are benefiting everyone involved.

We would like to take the month of August to educate you on hurricane preparedness for your pets. Remember when you are making your evacuation plans to think about your pets' needs as well. We suggest having the following ready in case of an emergency: at least two months refills on prescription medication, copies of each pet's vaccination records, at least two months supply of any prescription diets, current photos of your pets, plenty of fresh water, comfortable kennels or carrier for transportation and current rabies tags and certificates. If you are concerned that your pet may not travel well or may get car sickness there are various medications we can recommend for those anxieties as well. We would also like to suggest having all of your pets microchipped in case they are ever separated from you during travel. Microchips are becoming much more popular and all shelters and most veterinary clinics are now equipped with scanners to check if pets brought in have been microchipped. Just let one of our staff members know you are preparing for any upcoming evacuation, and we will be more than happy to assist you. Remember, after any hurricane, it is an average of three weeks before the electric and water supplies are sufficiently restored to allow us to return to our homes and businesses. Should the clinic need to close due to an emergency we will keep updates available regarding our hours or any instructions via email and our website. As long as the Internet remains available, we will be able to provide you with pertinent information regarding the clinic and your pets. You can also check our new facebook account for any updates regarding hours of operation. Check us out and become a fan of the clinic.

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As we move into August, we will be celebrating the 5 year anniversary of when

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Dr. Hoffpauir took ownership of Alvin Animal Clinic. It was 5 years ago on Aug. 9th that Dr. Baker and Dr. Cline retired after serving the Alvin community for many years and sold Alvin Animal Clinic to Dr. Hoffpauir. She has enjoyed being a part of the community here and looks forward to many more successful years with the clinic. In honor of our anniversary we are promoting a new logo design for Alvin Animal Clinic. Check it out on our website. There will also be an open house on Sunday August 29th from 2-5pm at the clinic. Please come join us in this celebration and see what we are all about. You can meet the staff, tour the clinic, and participate in a door prize drawing. In addition, if you have any stories you would like to share with us of your experiences here in the last 5 years, please bring those to share with us. We keep a collection of client compliments here at the clinic and present them at staff meetings from time to time to remind us of the reasons we all work here. It's nice to know that we truly are meeting our mission statement goals and our "We Care" motto.

Did you know that we have an online store on our web page from which you can order foods and various medications from the convenience of your own home? It is set up like an on-line store with some items available that we do not carry in the clinic. However, the difference between this and other on-line pharmacies is that our store is connected to us. We still review all transactions as if you were ordering here in the clinic. By having an on-line store we are able to offer more products than we can in the clinic due to storage and inventory concerns. If you have used this in the past, we would like to know what you have thought about it. We have recently made some changes to improve the ordering process. It really helps us to know if something we offer is working because all of our promotions are for your benefit, so if you find issues with something like our online store we really need to know. Then we can make necessary adjustments to better fit your needs.

As always, thank you for your continued support and please tell your friends and family about us.

Your friends at Alvin Animal Clinic

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